

Edbro Technical Centre takes the pressure off on-vehicle hydraulic engineering

Edbro's technical centre for on-vehicle hydraulic systems, technical.edbro.com, has been designed to help fleet managers, maintenance managers, body builders and any other industry professionals who use Edbro tipping gear. On it, visitors can quickly and easily access information about spare parts, cylinder specifications, and the services and support offered by Edbro.

The technical centre is arranged as a number of easy to navigate pages so that it is as straightforward as possible to use, with technical information and contact details to the fore. Specifications, general assembly drawings and other key information is available and downloadable. Operators' manuals, installation guides, servicing instructions, spare part numbers and other documentation is all available and laid out so that it is easy to find and cross reference with other information.

The centre is incorporated into the website of Edbro's parent company, JOST (www.jostuk.co.uk), meaning there is also easy access to background and other related information.

"The idea is that the site is a like having an expert in your office," explains Daniel Harding, technical manager for Edbro. "Registered users are able to access spare parts information and technical drawings for their tipping gear. It complements our telephone support service, making it easier for our customers and partners to find the information they require."

Edbro makes a wide range of hydraulic solutions for tipper trucks, refuse lorries and other working vehicles, including front end, underbody and ejector cylinders, waste compactor equipment and customised hydraulic kit solutions. The design of all of these have been optimised using state of the art 3D modelling and finite element analysis techniques. Advanced manufacturing techniques such as laser welding ensure quality for best performance, longevity and ease of maintenance. The result is lightweight yet robust cylinders with 'Fit and Forget' levels of reliability and safety designed into them.

"We understand that running a fleet of hard working specialist vehicles is demanding and multi-faceted," says Daniel. "Together with our partners we aim to offer the best possible service and give after-sales peace of mind. The Technical Centre is an extension of this."

Edbro positions itself for excellence, offering unrivalled application engineering support and in-depth product knowledge that only comes from decades of industry experience. Much of this support is now available 24/7 at the click of a mouse – and if more support is needed, the contact information on the Technical Centre can put you in touch directly with a world class expert.

Photograph Captions

Photo 1:

Edbro's technical centre has been designed to help fleet managers, maintenance managers, body builders and any other industry professionals who use Edbro tipping gear.

Photo 2:

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About JOST:

JOST is a leading global producer and supplier of safety-critical systems to the truck and trailer industry. The Company offers branded, quality products clustered in three systems: Vehicle Interface (focusing on products required to operate a commercial vehicle combination of trucks and trailers such as fifth wheels and landing gears), Handling Solutions (including container technology and hydraulic cylinders products) and Maneuvering (focusing on truck and trailer axles and forced steering). As the number one supplier of fifth wheels and landing gears globally, JOST is the market leader for Vehicle Interface systems. JOST's global leadership position is driven by the strength of its brands, by its long-standing client relationships serviced through its global distribution network as well as by its efficient and asset-light business model.

The Company's core brands "JOST", "Rockinger", "TRIDEC" and "Edbro" are well-recognized in the industry and highly regarded for their quality and continuous innovation. With its global distribution network and production facilities in thirteen countries across five continents, JOST has direct access to all major truck and trailer manufacturers and relevant end customers. JOST currently employs about 2,700 members of staff worldwide.

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