

JOST training days planned to be regular events

Vehicle components and systems manufacturer JOST UK has won high praise for its latest training day. Held over two days in late-November, it was the first of a new style of event that JOST UK intends to run regularly.

JOST UK is the market leader for truck and trailer components, axle systems, brakes, tipping cylinders and hydraulic systems, fifth wheels, landing legs and equipment for commercial and agricultural vehicles. As well as hardware, it provides training courses for anybody associated with its products and equipment.

Paul Clayton of JOST UK explains the reason for this commitment: "When large vehicles travel on public highways, safety has to be the number one priority. All equipment must be in tip-top condition, properly installed and serviced, and operated with 100% regard for all aspects of safety. This is a big ask, so we do all we can to help users of our equipment work safely and efficiently.

The first of the new training session took place at JOST UK's Bolton headquarters and covered the company's entire range, including JOST, Edbro, ROCKINGER and TRIDEC products. The delegates included representatives from its nationwide network of service agents.

"Organised seminars and training days are great because we can get instant feedback from the delegates," says Paul. "Our speakers are knowledgeable and experienced so are able to adapt their presentations to meet every delegate's needs or are happy to go over specific issues on a one-to-one basis."

This interaction between delegates and speakers was much appreciated with an overall approval rating of 9.4/10 from the attendees. Several people noted how welcoming the JOST team were and said this created a friendly atmosphere:

"The JOST training day was professionally organised with friendly staff, good tuition & great technical explanation."

"Couldn't have asked for more. Great technical guidance and great refreshments. We were very well looked after."

"All was excellent. Nice training centre, the people were lovely and the food and facilities were brilliant"

The plan going forward is to run bigger events with larger audiences and cover a wide range of topics. This will give each attendee an overview of the whole field of vehicle care and maintenance, while allowing them to also focus on their particular areas of interest.

"The discussions are two-way and that is very useful for us," says Paul. "We often pick up anecdotal comments that ring true. For instance, informal discussions led us to suspect that fifth wheels tend to miss out on regular inspection and maintenance, so we have put in place a number of initiatives to encourage checking."

As well as presentations, most seminars include practical sessions where the engineers, mechanics and drivers get to practise the techniques and procedures they are learning about. A quiz at the end of the day allows JOST UK to assess how effective the presentation has been. This information is combined with questionnaires and other feedback and used in planning future events.

Paul concludes: "Safety is absolutely paramount for us, as a minor mishap on the public highway can easily escalate into something really serious. We strive to ensure that everybody involved – from drivers to company directors – meets every guideline, standard and regulation and that vehicles fitted with our equipment are always roadworthy and fully maintained."

Photograph Captions

Photo 1:

JOST provides training courses for anybody associated with its products and equipment.

Photo 2:

The first of the new training session took place at JOST UK's Bolton headquarters and covered the company's entire range, including JOST, EDBRO, ROCKINGER and TRIDEC products.

Photo 3:

The delegates included representatives from its nationwide network of service agents.

About JOST:

JOST is the world's leading manufacturer of vehicle connection systems, modules and components for trucks and trailers. Under the umbrella brand JOST, the comprehensive range of products is broken down into four areas: The JOST brand includes fifth wheel couplings, telescopic landing gears and accessories for semi-trailers, ball bearing turntables, king pins and container locks as well as components for alternating systems. The trailer axles of the DCA Family are also sold under the JOST brand. Under the traditional brand name of ROCKINGER, the company produces towing hitches, drawbar eyes and towing drawbars for both transporters and trucks, as well as for use in the agricultural industry. TRIDEC is the leading provider of steering systems and single wheel suspensions for trailers. Edbro is the specialist in the field of vehicle-mounted hydraulic systems. Its range includes front and underfloor dump trucks and trailers and extension cylinders, as well as customer-specific hydraulic construction kits.

JOST is the only supplier that can provide products and services all around the world. The company is located on all continents, with distribution, production and development. With sales and production facilities in more than 20 countries, the company is the global partner of choice for the commercial vehicle industry. JOST employs over 2.800 members of staff worldwide. It is listed on the Frankfurt Stock Exchange since 20 July 2017.

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