

**JOST UK's service agent networks means full support is available to owners and operators everywhere**

**JOST UK's service agent network has been expanded and now offers full coverage right across the country; meaning truck operators have access to full support and service wherever they are.**

There are now over 80 agents in the network, all certified and able to offer comprehensive support to busy truck operators. Many of the agents are located strategically close to motorways and truck routes, or in industrial areas. Others are in agricultural and forestry areas and have specialised experience with livestock trucks, tippers for grain and logging trucks.

This means that if you are running JOST, Rockinger, Edbro or Tridec equipment, you are never far from highly skilled support, right across the UK.

Companies are only invited to join the JOST service network if they offer a range of services, run all operations to high standards, maintain good levels of spares in stock, employ appropriately qualified people, and can run well organised training courses. They are also subjected to a thorough inspection at the site, carried out by a senior JOST engineer, prior to acceptance.

The service network provides a seamless link for drivers and operators to the full capabilities of the international JOST Group. The aim of the network is going beyond providing standard services such as repairs, servicing and the holding of spares to offering multi-faceted support through training, on-line services and site visits by senior engineers.

As well as the vehicle maintenance activities expected of a commercial garage, JOST service agents will always provide first class customer service. This includes full documentation, both hard copy and electronic, after any work is carried out on a vehicle so that a fully and accurate service history is maintained.

The agents also have access to numerous JOST on-line services, including a virtual technical centre, parts finder, on-line ordering and a cylinder wizard that is designed to provide highly technical information quickly, accurately and efficiently. A popular feature of the JOST UK website ([www.jostuk.co.uk](http://www.jostuk.co.uk)) is its library of service videos, which provide clear, concise 'how to' guides to many technical procedures.

JOST UK is committed to improving industry standards by providing a wide range of training and refresher courses and sees the support and promotion of this as an important role for the agents. Typically these are run by JOST's technical experts and while many training courses are carried out at the company's headquarters in Bolton, others are hosted by agents so that customers can attend local events.

Keeping hardworking trucks safe, efficient and profitable requires support at every level and through its service agent network JOST is able to fully support drivers, owners and operators.

**Photo Caption :**

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## **About JOST:**

JOST is the world's leading manufacturer of vehicle connection systems, modules and components for trucks and trailers. Under the umbrella brand JOST, the comprehensive range of products is broken down into four areas: The JOST brand includes fifth wheel couplings, telescopic landing gears and accessories for semi-trailers, ball bearing turntables, king pins and container locks as well as components for alternating systems. The trailer axles of the DCA Family are also sold under the JOST brand. Under the traditional brand name of ROCKINGER, the company produces towing hitches, drawbar eyes and towing drawbars for both transporters and trucks, as well as for use in the agricultural industry. TRIDEC is the leading provider of steering systems and single wheel suspensions for trailers. Edbro is the specialist in the field of vehicle-mounted hydraulic systems. Its range includes front and underfloor dump trucks and trailers and extension cylinders, as well as customer-specific hydraulic construction kits.

JOST is the only supplier that can provide products and services all around the world. The company is located on all continents, with distribution, production and development. With sales and production facilities in more than 20 countries, the company is the global partner of choice for the commercial vehicle industry. JOST employs over 2.800 members of staff worldwide. It is listed on the Frankfurt Stock Exchange since 20 July 2017.

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